

CITY OF BALLINGER

City Services and Utilities

- Water
- Sanitary Service
- Other Services

CONTACTING SERVICES

The City Hall hours are 8:00 a.m. to 5:00 p.m. Monday through Friday, open during lunch. Customers are able to get assistance before and after hours by calling the Police Department Number 365-3591. They will contact the on call personnel.

DEPOSIT REQUIREMENTS

The City of Ballinger requires deposits for the following services:

- **\$110.00** - Water Service
- **\$40.00** - Sanitary Service (garbage pickup)
- **\$40.00** - Sanitary Service - Commercial (garbage pickup)

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- **\$150.00** - Total Residential Deposit
 - **\$150.00** - Total Commercial Deposit

Exception: Some accounts require a deposit based on a one month usage and billing amount.

- Deposit is due in full at time of request for services
- If customer has more than one service connection, a deposit is required for **each** service connection.

REFUNDS OF DEPOSIT

Refunds of deposits shall be made upon the termination of service only after payment of all indebtedness. Application of the deposit may be made in partial or total settlement of accounts when service is disconnected for nonpayment of the bill.

WATER RATES - Effective from and after Oct. 15, 2014

Inside the City Limits

- **\$40.00** - Base - First three thousand (3000) gallons
- **\$7.80** - additional per 1000 gallons after 3000

Outside the City Limits

- **\$60.00** - Base - First three thousand (3000) gallons
- **\$7.80** - additional per 1000 gallons after 2000

Water Corporations

- **\$7.80** - North Runnels Water Supply - per 1000 gallons
- **\$7.80** - Rowena Water Supply - per 1000 gallons

These are the current rates, subject to change by City Council.

BILLING AND DUE DATES

Meters are read around the **15th** of each month. The period of service is noted your bill, along with the usage. All bills are due the 5th of the month; however, if the 5th falls on a weekend or legal holiday, by close of business the first day following. Billing is done so bills are mailed the 22nd day of the month.

PENALTIES

A **10%** penalty will be added on the 10th when not paid by closing of business the 5th. Disconnect Notices are sent about the 10th of the month. Water service will be disconnected (cutoff) if payment is not received by close of business the 21st of the month.

DISCONNECTION FOR NONPAYMENT

In the event bills for services are not paid by close of business the **10th** of the month (or the first business day following should the 10th fall on the weekend or a legal holiday), service will be disconnected (cutoff). The customer will need to pay a **\$40.00** service charge plus the past due bill in full to get service reconnected. Customers are NOT to reconnect the water service themselves. If a customer is found to be doing this without paying the bill, a lock will be placed on the meter. Once the meter has been locked, an additional **\$40.00** service fee will be added to the bill.

OTHER SERVICES

Visitors to our [City Park](#) and [City Pool](#) say they are among the nicest and prettiest in Texas. Visitors year round have access to overnight camp sites. Camper hookups are available for **\$15.00** per night, check-out at 12:00 noon. These are available in two areas of the park. The City Pool is open during the summer months, staffed by certified lifeguards. There is an area for toddlers, fenced off from the main pool. The main pool has two diving boards on the deep end.

OTHER FEES

Temporary Disconnection of Service **\$15.00**.

Reconnection of Service - If water is disconnected for Nonpayment of a bill, then the reconnection fee is **\$40.00** during business office hours and **\$50.00** if reconnected after hours.

Charge for broken Cutoff in meter box **\$100.00** (if customer is responsible).

SEWER RATES

Schedule of monthly charges for sanitary sewer service furnished by the sanitary sewer system of the City of Ballinger, Texas shall be as follows:

1. Residential rates per calendar month shall be the total of the following:
 - Base rate of **\$30.00 per month**
2. Commercial and industrial rates per calendar month shall be the total of the following:
 - Base rate of **\$30.00 per month**

ARTICLE 2: This ordinance shall be effective October 15, 2014.